

SBSN Hire Terms and Conditions – Please read carefully.

This booking is for a four day standard Hire. If your return date falls on a day we are closed (Sundays and Public Holidays) the items are to be returned on the next working day before 2:30pm.

Online bookings are required to be paid via Credit/Debit card.

There is a \$30 minimum hire (also a \$50 security deposit to be paid via a Credit/Debit card)

Any items booked less than \$100 value must be paid in full.

Hire Terms and Conditions:

1. Our prices include GST and may be subject to change without prior notice. A 50% non-refundable deposit is required when confirming your booking. Payment must be made in full at the time of pick up or 2 days before we deliver the items. Any debt recovery costs will be at the hirers expense.
2. Prices listed below are for a **four day hire**. This can be amended by prior agreement. If your hire return date falls on a day when we are closed (Sundays and Public Holidays), the items are to be returned on the next working day.
3. Due to the amount of administration involved, any changes to pick up or delivery dates after the booking deposit has been paid will incur an administration fee.

Cancellation:

A 50% Non Refundable deposit is required at the time of booking to secure your choices.

3a. Items booked and then cancelled within 42 days of the hire date will still result in the hirer being liable for the full amount owing. Small variables of chair covers, sash numbers and napkins etc, can be adjusted **at our discretion** up to 7 days before picking up your hire. Items can not be exchanged/swapped once booked for change of mind.

3b. Changing the date of your hire is considered a cancelled booking. Usual cancellation policy may apply.

3c. If the hirer chooses to cancel the entire booking or individual items from their booking, **the 50% deposit is non refundable** regardless of time frame. As per the CGA.

4. **The Credit/Debit card** supplied will be charged if goods or packaging are returned in a damaged or unclean condition, or are not returned at all.

5. If SBSN sets up the venue they will ensure there are no damaged or faulty items on completion of decorating and take no responsibility of damaged or uncleaned goods thereafter.

6. There will be no refund for goods hired and not used ie picked up on Friday and returned Monday unused.

7. The hirer agrees to pick up and drop off goods at the times stipulated on the reminder email. If goods are not returned on the agreed day and time, and no prior arrangement has been made, your credit card will be charged a late fee of \$50. There will also be a daily late fee of \$10 per day that will be charged daily for 5 days at which point if the goods are still not returned, the credit card will then be charged the cost of replacement of the hired goods at full retail price.

8. Insurance on the goods is the hirer's responsibility, eg fire, theft, earthquakes etc. We are not liable for any delays beyond our control, SBSN has the right to refuse goods going out if an appropriate covered vehicle is not supplied.

9. The owner undertakes no liabilities what so ever in respect of third party and similar risks for personal injury, or for consequential damage of any kind.

10. The Hirer Shall:

10.1 Take proper care of the equipment and return it in an undamaged and clean condition in the **packaging supplied**. In the case of fabric hire, the hirer will return these in a non-washed state, but any staining shall be at the hirers cost for stain removal. SBSN will check the items within 48 hours and notify the hirer of any stains and/or damage.

10.2 Be responsible to ensure the goods and quantities are correct and fit for purpose before leaving SBSN, and to contact us **BEFORE the event** if there is a problem. If the customer has not contacted SBSN they will not be entitled to dispute this upon return of the goods and will be responsible for the costs involved with repair of any damage or replacement of goods incurred by SBSN.

10.3 Not have any claim against the owner for loss or damage arising from the hirer's use of the equipment.

10.4 Pay retail replacement costs for any hire goods, containers and **packaging**, not returned through theft, fire, earthquake, damage in transit either by self collection or freight company, negligence or misuse.

10.5 Indemnify the owner against any claim made by any person against the owner for damage or loss arising out of the hirer's use of the equipment.

10.6 Indemnify the owner against any damage to or loss of the equipment.

10.7 Limitation of Liability - Except where the Owner is in breach of a supplier's guarantee in terms of the Consumer Guarantees Act 1993, the Hirer acknowledges that in all other circumstances whatsoever the Owner shall not be liable for direct or consequential damage, loss or expense whatsoever and howsoever arising (including that resulting from the negligence of the Owner), or arising by operation of law and whether suffered by the Hirer and/or any third party for any amount that exceeds the amount actually paid by the Hirer to the Owner pursuant to this hire agreement.

11. If the hirer is not an individual, the person who signs this document on behalf of the hirer warrants that her or she has the authority to bind the hirer and will in any event be personally liable for all the hirer's obligations.

12. By making payment, the hirer agrees to all Terms & Conditions listed above.