

**Something Borrowed**  
*Something New*

## **Something Borrowed Something New (SBSN) Terms and Conditions**

**Payment online is required via Credit/Debit card.**

**While we do not have an online minimum hire price, any items booked less than \$100 value must be paid in full.**

**In store there is a \$30 minimum hire limit (plus a \$50 bond to be paid via a Credit/Debit card ) which must be paid in full at the time of booking.**

### **Hire Terms and Conditions:**

1. Our prices include GST and may be subject to change without prior notice. A 50% non-refundable deposit is required when ordering. Payment must be made in full at the time of pick up or 2 days before we deliver the items. Any debt recovery costs will be at the hirers expense.
2. Prices listed below are for a general four day hire. This can be amended by prior agreement.
3. Items booked and then cancelled within four weeks of the hire date will still be charged for. SMALL variables of chair covers, sash numbers, can be adjusted (with discussion) up to 48 hours of pic-up. Items can not be exchanged/ swapped once booked for change of mind.
4. A \$50 credit card bond will be required, and will be further charged if goods or packaging are returned in a damaged or unclean condition, or are not returned at all. If goods are satisfactory, the bond will be refunded within 7 days of returning goods.
5. If SBSN decorates the venue they will ensure there are no damaged or faulty items on completion of decorating and take no responsibility of damaged or uncleaned goods thereafter.
6. There will be no refund for goods hired on Friday and returned Monday unused.
7. The hirer agrees to pick up and drop off goods at the times stipulated. If goods are not returned on the agreed day and time, and no prior arrangement has been made, your credit card will be charged a late fee of \$50. There will also be a daily late fee of \$10 per day that will be charged daily for 5 days at which point if the goods are still not returned, the credit card will then be charged the cost of replacement of the hired goods at full retail price.
8. Insurance on the goods is the hirer's responsibility, e.g. fire, theft, earthquakes etc. We are not liable for any delays beyond our control, SBSN has the right to refuse goods going out if an appropriate covered vehicle is not supplied.
9. The owner undertakes no liabilities what so ever in respect of third party and similar risks for personal injury, or for consequential damage of any kind.

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**10. The Hirer Shall:**

10.1 Take proper care of the equipment and return it in an undamaged and clean condition in the packaging supplied. In the case of fabric hire, the hirer may return these in a non-washed state, but any staining shall be at the hirers cost for stain removal. SBSN will check the items within 48 hours and notify the hirer of any stains and/or damage.

10.2 Be responsible to ensure the goods and quantities are correct and fit for purpose before leaving SBSN, and to contact us BEFORE the event if there is a problem. If the customer has not contacted SBSN they will not be entitled to dispute this upon return of the goods and will be responsible for the costs involved with repair of any damage or replacement of goods incurred by SBSN.

10.3 Not have any claim against the owner for loss or damage arising from the hirer's use of the equipment.

10.4 Pay full retail costs for any hire goods, containers and packaging, not returned through theft, fire, earthquake, damage in transit, negligence or misuse.

10.5 Indemnify the owner against any claim made by any person against the owner for damage or loss arising out of the hirer's use of the equipment.

10.6 Indemnify the owner against any damage to or loss of the equipment.

11. If the hirer is not an individual, the person who signs this document on behalf of the hirer warrants that her or she has the authority to bind the hirer and will in any event be personally liable for all the hirer's obligations.

**12. By making payment, the hirer agrees to all Terms & Conditions listed above.**

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